

Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2009 - December 31, 2009 Filing Confirmation Number: 0004094001

Filing Deadline: January 15, 2010 FRN: 0003777919

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

Company Information

Company Name: CTC Telcom, Inc. d/b/a Mosaic Telecom

PO Box: 664

Street Address:

City: Cameron
State: WI
Zip Code: 54822

Contact Name: Rick Vergin Contact Phone: (715) 458-5414

Contact Fax:

Contact Email: rvergin@mosaictelecom.com

Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? Yes

Agent Name: Blooston Mordkofsky Dickens Duffy & Prendergast, LLP

PO Box:

Street Address: 2120 L Street, NW Suite 300

City: Washington

State: DC Zip Code: 20037

Contact Name: D. Cary Mitchell Contact Phone: (202) 828-5538

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Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets with the Wi-Fi air interface have clear and effective disclosure that the handset has not been tested for hearing aid compatibility with respect to its Wi-Fi voice operation? Yes Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: http://www.mosaictelecom.com/ctc/HAC.html

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Mosaic Telecom has instructed its sales staff about the availability of hearing-aid compatible phone models and it has wireless industry pamphlets available in its company store to provide information on the FCC's requirements and HAC rating system. Additional information about hearing aid compatibility is available on the Company's web site at http://www.mosaictelecom.com/ctc/HAC.html. The Mosaic web site also includes information about a State of Wisconsin voucher program through which qualified individuals apply to receive a voucher that can be used to purchase hearing aid compatible accessories from approved vendors.

Methodology for Functionality Levels

- Low Tier: Voice centric phone that supports messaging. Has small displays and works mostly on the 1XRTT network.
- Mid Tier: Improved camera features, greater then 1 Mega Pixel with better resolution with at least QCIF display. Works mostly on the 1XRTT and EVDO networks.
- High Tier: Improved camera features, greater then 2 Mega Pixel with better resolution (QVGA or better). A touch screen that works mostly on the EVDO and or EVDO-Rev A networks.

Report Remarks

On January 15, 2010, CTC Telcom, Inc. d/b/a Mosaic Telecom filed a request for temporary waiver of the Commission's HAC rules due to the lack of availability of mobile handsets designed for operation in the US market on the 1710-1755/2110-2155 MHz AWS bands using the advanced Universal Mobile Telecommunications System ("UMTS") Wideband CDMA ("WCDMA") air interface.

Handset 1: Sony Ericsson TM506

Handset Maker

Sony Ericsson

Handset Model Name FCC ID

TM506 PY7A3132011

Air Interfaces/Frequency Bands

850 MHz GSM 1700 MHz WCDMA 1800 MHz GSM 1900 MHz GSM 2100 MHz WCDMA

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 07/09 to 12/09

Ratings

M-Rating: T-Rating:

Functionality Level

Mid tier

Remarks

Handset 2: Nokia 6263

Handset Maker

Nokia

Handset Model Name FCC ID

6263 QTKRM-207

Air Interfaces/Frequency Bands

 $850~\mathrm{MHz}~\mathrm{GSM}$

1700 MHz WCDMA

1900 MHz GSM

2100 MHz WCDMA

Wi-Fi Interface

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 07/09 to 12/09

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Mid tier

Remarks

Handset 3: Nokia 3555

Handset Maker

Nokia

Handset Model Name FCC ID

3555 QMNRM-257

Air Interfaces/Frequency Bands

850 MHz GSM 1700 MHz WCDMA 1900 MHz GSM 2100 MHz WCDMA

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 07/09 to 12/09

Ratings

M-Rating: M3 T-Rating: T3

Functionality Level

Mid tier

Remarks

Handset 4: HTC Dash 3G

Handset Maker

HTC

Handset Model Name FCC ID

Dash 3G NM8MAPL100

Air Interfaces/Frequency Bands

850 MHz GSM

1700 MHz WCDMA

1900 MHz GSM

2100 MHz WCDMA

Wi-Fi Interface

Is this handset capable of Wi-Fi voice operations? Yes

Dates

This handset model was offered from: 10/09 to 12/09

Ratings

M-Rating:

T-Rating:

Functionality Level

High tier

Remarks

Handset 5: HTC G1

Handset Maker

HTC

Handset Model Name FCC ID

G1 NM8DRM

Air Interfaces/Frequency Bands

850 MHz GSM 1700 MHz WCDMA 1900 MHz GSM 2100 MHz WCDMA

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 10/09 to 12/09

Ratings

M-Rating:

T-Rating:

Functionality Level

High tier

Remarks

Handset 6: Samsung SGH-T636

Handset Maker

Samsung

Handset Model Name FCC ID

SGH-T636 A3LSGHT639

Air Interfaces/Frequency Bands

850 MHz GSM

1700 MHz WCDMA

1900 MHz GSM

2100 MHz WCDMA

Wi-Fi Interface

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 07/09 to 12/09

Ratings

M-Rating:

T-Rating:

Functionality Level

Mid tier

Remarks

Handset 7: Samsung SGH-T819

Handset Maker

Samsung

Handset Model Name FCC ID

SGH-T819 A3LSGHT819

Air Interfaces/Frequency Bands

850 MHz GSM 1700 MHz WCDMA 1900 MHz GSM

2100 MHz WCDMA

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 09/09 to 12/09

Ratings

M-Rating:

T-Rating:

Functionality Level

Mid tier

Remarks

Certification

This Report has been certified by:

Ricky S Vergin Chief Executive Officer 01/15/2010